

Flexible,  
Scalable &  
Affordable

# Covue Cloud

Your complete  
server free  
IT environment

The use of Cloud computing in Business gives significant opportunities to deliver IT in a new way; as a Service. This approach not only enables significant cost-savings, it can also give businesses a richer experience both in and out of the place of work, across a range of devices.

Local IT infrastructures are expensive to set up and maintain. Inevitably, over a period of time the performance of your servers will decline impacting on the efficiency of your business.

Covue Cloud completely removes the need to buy and maintain depreciating server hardware and there is no reduction in performance over time. Just tell us your IT infrastructure needs and our cloud experts will make sure your business is ready to go.

## FEATURES

- /// Active Directory
- /// Data Storage
- /// Microsoft Exchange  
(Email Mailboxes)
- /// Anti Virus
- /// Backup
- /// WiFi

Standard

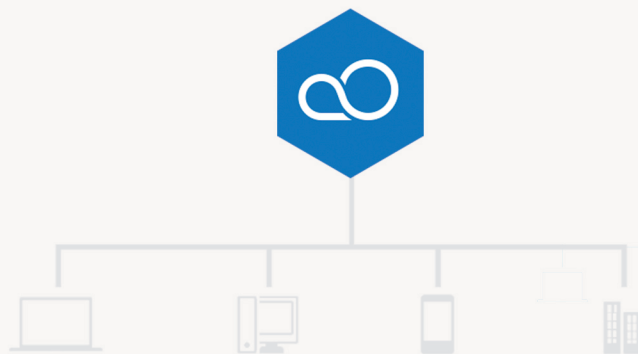
- /// Virtual Desktop  
Infrastructure (VDI)
- /// VoIP Telephony

Optional

## Standard Subscription

Your subscription will provide your business with a fully hosted and managed IT platform that works like a utility, leaving you to get on with what you do best.

Covue Cloud is hosted within Microsofts EU datacenters ensuring your business critical data is secure and readily available 24/7.



## Active Directory

Covue Cloud securely hosts your Active Directory provisioning and account management. This allows you to intergrate directly into other services such as E-Mail and Data Storage taking the burden of managing User Accounts away from you.

## Data Storage

With data demands rapidly increasing, your storage needs to be instantly scalable and responsive. You will have full control of your data storage needs and increasing capacity if and when you need to is only one click away.

As part of the design process you can specify storage allocations for user home drives, shared drives and mail boxes keeping you in full control of your costs.

With Covue Cloud, you own and are in complete control of your data at all times.



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## Microsoft Exchange

Most businesses are using email as a primary communication channel with customers, colleagues and suppliers. But many of these companies stop there, missing out on productivity-boosting features like shared calendars, contact information and files.

By using Covue Cloud you will be upgrading to the world's most popular business messaging software, Microsoft Exchange Server 2016. You will significantly raise your team's efficiency.

/// Securely access email remotely – via the Web or on a mobile device.

/// View colleagues' up-to-date calendars and schedule meetings.

/// Assign and manage company tasks on central 'to do' lists.

/// Manage contact information of employees and customers and access it anytime.



## Anti Virus & Backup

Security and Anti-Virus software plays an essential role in protecting your endpoints. To ensure your security is as good as ours, our security software will be automatically deployed onto any devices connecting to Covue Cloud.

This will ensure your hardware and data are secure and always available.

We understand the importance of your data, which is why Covue Cloud Backup keeps your data safe on a daily basis. With instant and easy file restoration of accidentally deleted files from within our console you never need to panic again.

## WiFi\*

As part of your Covue Cloud subscription you can have a completely secure, fast, managed WiFi infrastructure.

Covue Cloud's hosted WiFi allows you to have multiple networks including an isolated and controlled guest network.



\* Hardware costs may apply.



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## Virtual Desktop Infrastructure (VDI) - Optional

The workforce is changing.

Gone are the days when employees would simply come into an office and use a corporate device.

Today's employees are working from a variety of locations including customer sites and their homes, and doing so on many different devices.



### Any device, any time, any where.

Empower your employees to work whenever and where ever they are.

Using any Internet enabled device they will be location independent and will have access to your businesses data, software, apps and databases.

Covue Clouds VDI service works across a wide range of platforms including smart phones and tablets providing a complete desktop experience on the go.



### Managable

With the ever increasing need for the workforce to use more and more software comes the complication of managing this. With the Covue Cloud VDI solution, this management becomes a thing of the past.

All staff can have access to all software all of the time.



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## VoIP Telephony - Optional

Covue Cloud offers state of the art VoIP services, with no need to continue your expensive PSTN or ISDN line rental.

Our VoIP offering allows you to have unlimited extensions to grow with your business and there are no limits to how many incoming and outgoing calls you can have.

This all works through your connection to Covue Cloud.

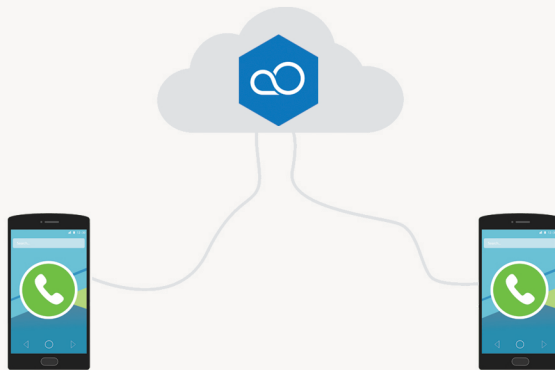


## Absolute mobility

We work with all the industry leading telecom providers to ensure a smooth and seamless number porting service, meaning we can transfer most UK numbers to our VoIP system.

With VoIP you can have users in several different locations all using the same system and number presenting a unified view of your company.

Covue Cloud also utilises Apple and Android apps for absolute mobility.



## Basic Features

- /// Call Recording
- /// Multi site ready
- /// Auto Attendants / Digital Receptionist
- /// Call Queues
- /// Conference Calls / Meetings
- /// e-Fax service
- /// Free Receptionist Software
- /// Public Address Features
- /// Low Monthly cost



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## How to get started

You have already done the hard bit!

You have decided that your current IT provision is either not cost effective, future proof, fit for purpose or allowing your business to perform at the level you want it to.

Having read through this document and visited our website for more information, why not give us a call and talk to one of our cloud experts about your business needs and pricing.

From there, we will be able to guide you through the process of migrating your business into Covue Cloud.

