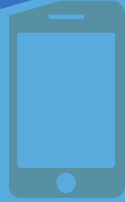


Flexible,
Scalable &
Affordable

Covue VoIP

Your complete
telephony package



Don't let the complexity, cost and inflexibility of an on-site phone system hold your business back.

Combine your office-based staff, homeworkers and remote users under a hosted unified communications system that can instantly be scaled as your business needs change.

For a simple, cost-effective monthly fee per user, get enterprise-grade telephony features; always accessible and always up-to-date. We provide a fully managed service with dedicated migration support – no costly hardware, upgrade or maintenance fees in sight.

Collaboration is the backbone of a successful and sustainable business; move into the world of Unified Communications and improve flexible working across your organisation.

Instant messaging, Presence features, desktop sharing and audio conferencing abilities give your employees the necessary tools to be more productive across all of their devices, no matter where they are.

FEATURES

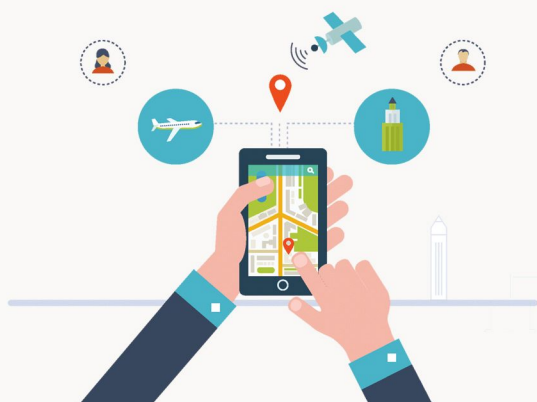
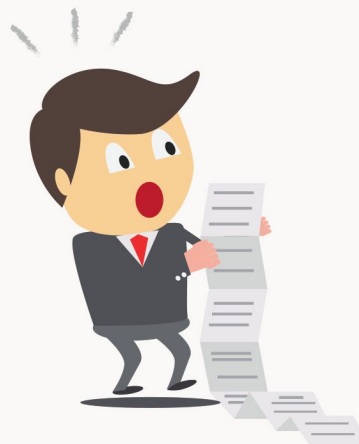
- /// Unlimited Extensions
- /// Call Recording
- /// Caller ID
- /// Call Diversions
- /// Conference Calls
- /// Call Queues
- /// Call Hold, Park & Transfer
- /// Digital Receptionists
- /// Call Alerts - also available via email
- /// Voicemail - also available via email
- /// Hunt Groups
- /// Real time call costs
- /// Instant Reports
- /// Free Software - no handsets required

CO·VUE

Tel: 020 7100 2244
www.covue.cloud

Reduced Costs

No line rental and cheaper call costs are a great start, with completely free 'on-net' calls between all users on the service (no matter where in the world they are); and calls to UK fixed, mobile and international numbers coming in at over 15% less than traditional ISDN services.



Work anywhere, anytime

Experience complete location flexibility.

Connect multiple offices, on-site staff and remote employees under a single business telephone system with full functionality available to all, anywhere, anytime.

Give your users the choice of fixed IP phones, softphones and video-enabled client for smartphones or tablets, all grouped under a single DDI number per user; for a monthly single user licence fee.

Grow

Enjoy a service that grows with you.

As a fully scalable cloud-based service, no longer are you restricted by the limits of a physical infrastructure. If your business is growing and your workforce expanding, instantly add extra user licences to your service – no line installations necessary.

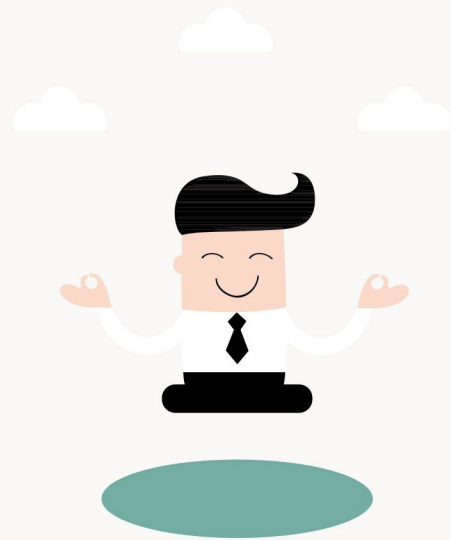
Adding a new site? As long as you have the connectivity in place, we can easily extend your Hosted PBX service to incorporate it.



Built-in continuity

With an on-premise phone system, a fire, flood, or even adverse weather could bring your communications to a halt. With our Hosted VoIP service however, all features are contained in the cloud, so you can be sure that your communications network remains safe and live at all times, allowing your employees to keep working and your business to keep running.

To make it easy from the off, you can even retain your existing numbers when moving to our service for a seamless migration.



No need for in house expertise

Our intuitive administration and user portal delivers a fully featured self-service experience, allowing you to manage, monitor and make changes to your service at any time, from anywhere there is an Internet connection.

View and download usage data by site, department or single extension level. Track performance over time and easily generate detailed service reports. We have made sure that our service is as easy to use as possible, and combined with being hosted in the cloud, means you no longer need to maintain the high levels of technical expertise in-house.



Simplicity

We want to make sure that your transition to our Hosted VoIP service and IP voice communications is as safe, secure and seamless as possible.

Where some companies are not able to dedicate resources to a fully personalised service for each of their customers, we will work closely with you every step of the way; from understanding your current working environment of users, sites and telephony setup, through to advising on the best end-to-end migration process with the least impact for your business and users.

